



## **Liftsafe Group of Companies**

306 Darrell Drive  
Ayr Ontario, N0B 1E0  
Ph:519-896-2430  
Fx: 519-896-2085

Liftsafe Group of Companies will take the following steps to make ensure existing feedback processes are accessible to people with disabilities upon request by January 1, 2015:

- We will ensure that our policies are posted for the public to have access to. We will ensure that our leadership team and staff are aware of the feedback process and will encourage the public to provide us with feedback.

Liftsafe Group of Companies will take the following steps to make sure all publicly available information is made accessible upon request by January 1, 2016:

- We will ensure all publicly available information is available in multiple formats to ensure it is accessible to all upon request.

Liftsafe Group of Companies will take the following steps to make all websites and content conform with WCAG 2.0, Level AA by January 1, 2021.

- We will conduct a review of our website and review the requirements under WGAG 2.0 and are committed to ensuring that our website is fully accessible.

Employment: Liftsafe Group of Companies is committed to fair and accessible employment practices. We will take the following steps to notify the public and staff that, when requested, we will accommodate people with disabilities during the recruitment and assessment processes and when people are hired.

- We will include a statement in all job postings stating that we are an equal opportunity employer and will provide additional information upon request.

Liftsafe Group of Companies will take the following steps to develop and put in place a process for developing individual accommodation plans and return-to-work policies for employees that have been absent due to a disability.

- We will give the employee individualized emergency response information
- We will get their consent, then share this information with anyone designated to help them in an emergency
- We will review the emergency response information when:
  - the employee changes work locations
  - an overall review of the employee's accommodation needs is completed
  - we review the organization's emergency response policies.

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Liftsafe Group of Companies will take the following steps to prevent and remove other accessibility barriers identified.

- We will ensure publicly accessible spaces are fully accessible and will address any accessibility barriers by reviewing the barrier and establishing an alternative or , if an alternative is not feasible, come up with a plan to remove the barrier.
- We will ensure employees are provided with a workspace that is fully accessible by consulting with the employee and , with their input, select suitable furnishings, location etc.

Liftsafe Group of Companies will put the following procedures in place to prevent service disruptions to its accessible parts of its public spaces.

- We will install a two-way buzzer system in our main lobby to ensure accessible communication to our reception area.

In the event of a service disruption, we will notify the public of the service disruption and alternatives available.

For more information on this accessibility plan, please contact our joint health and safety committee at [info@liftsafeinspections.com](mailto:info@liftsafeinspections.com) , Phone: 519-896-2430, Fax: 519-896-2085.

Accessible formats of this document are available free upon request by email, fax or standard mail.